

12/19/08

I have worked with Winco of Texas for the ten years I have been at Homewood Suites Riverwalk. They have always completed the window washing contract exactly as promised. They keep the awnings clean on a scheduled basis without our having to call. There have been occasions when extra cleanings of windows or awnings have been needed. Winco scheduled these quickly and, on occasion, short notice.

Winco has skills in other areas also. They did an excellent job restoring and grouting decorative terra cotta stonework on the hotel's exterior. They sealed and caulked windows.

I would especially commend Kevin Hyland for his hands on supervisory style that assures job quality and timeliness. Kevin has gone above and beyond expectations. On one occasion he put on a protective suit and rappelled down the side of the building to eliminate a dangerous bee invasion that threatened our guests and his crew. On two occasions he rappelled down our building to replace ropes on our flagpoles.

Winco's professionalism shows in all aspects from its crews to field supervisors to the office staff to ownership.

I would not hesitate to recommend Winco of Texas to others.

Sincerely,

Todd Hatch  
General Manager  
Homewood Suites by Hilton