

NAI REOC Partners

Commercial Real Estate Services, Worldwide.

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200 Concord Plaza
Suite 777
San Antonio TX 78216

December 17, 2008

Mr. Paul Mutzbauer
Winco of South Texas
130 West Turbo
San Antonio, Texas 78216

Dear Paul,

Fourteen years ago we met you, Keith, Bill when we took over the management of a high rise office building where you were providing window and awning cleaning services. Through the years Winco has not only expertly taken care of our window washing, they have also provided the following services to our properties: water proofing, painting, caulking, applying sealants and bird netting.

Thanks for always responding promptly to our requests and completing our work safely, within budget and with the least amount of disruption to our tenants.

Hope you have a wonderful Christmas and a prosperous New Year. Thanks for all of your help.



Naomi R. Kiolbassa, RPA
Senior Property Manager

Individual member of

